



# **R F D**

## **RESULTS-FRAMEWORK DOCUMENT**

For

**Cyber Appellate Tribunal**

**Department of Information Technology**

**(2011-2012)**

## **SECTION 1:**

### **RFD FOR CYBER APPELLATE TRIBUNAL – 2011 - 2012**

#### **Vision, Mission, Objectives and Functions**

##### **Vision**

- **To encourage people to transact through electronic commerce.**

##### **Mission**

- **Redressing the grievances of persons whose rights have been transgressed by the use of electronic communication or electronic commerce.**

##### **Objectives**

- **To consider and decide the validity/legal propriety of the orders passed by the Adjudicating officers.**
- **To spread awareness about the Cyber Appellate Tribunal mechanism for redressing the grievances of the aggrieved party against the orders of the adjudicating officers appointed under IT Act 2000 and 2008.**

##### **Functions**

- **To consider the legal propriety of the orders passed by the Adjudicating Officers under the IT Act 2000 and 2008.**
- **Adjudicating the disputes under the Section 46 & 47 of Information Technology Act.**

- **As per Clause (2) of the Section, the Cyber Appellate Tribunal shall have, for the purposes of discharging its functions under this Act, the same powers as are vested in a civil court under the Code of Civil Procedure, 1908, while trying a suit.**
- **To hear an appeal filed against the order of the Adjudicating Officer of the State. The Govt. has designated Secretary (IT) of every States as an Adjudicating Officer.**
- **The Chairperson of the Cyber Appellate Tribunal have the control over all the Secretaries (IT) of the States and Union Territories.**
- **In addition to the hearing of the appeal filed against the order of the Adjudicating Officer, the Cyber Appellate Tribunal also entertains the complaints filed against the Adjudicating Officers and issues directions from time to time. Efforts were also made and are being made by the Tribunal to make awareness of the Cyber law.**

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**SECTION 2:**

**RFD FOR CYBER APPELLATE TRIBUNAL – 2011 - 2012**

***Inter se* Priorities among Key Objectives, Success indicators and Targets**

(1<sup>st</sup> April 2011 – 31<sup>st</sup> March 2012)

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Actions	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
<b>Objective 1</b> To consider and decide the validity/legal propriety of the orders passed by the Adjudicating officers	59	<b>Action 1</b> Disposing off appeals within a timeframe	Time taken for disposal of an appeal	Months	59	5	6	7	8	9
<b>Objective 2</b> To spread awareness about the Cyber Appellate Tribunal mechanism for redressing grievances	30	<b>Action 1</b> Conducting awareness programmes	Awareness programmes conducted	Number	30	10	9	8	7	6

**RFD FOR CYBER APPELLATE TRIBUNAL – 2011 – 2012**

Mandatory Success Indicators

		Target / Criteria Value								
Objective	Actions	Success Indicator	Unit	Weight	Excellent 100%	Very Good 90%	Good 80 %	Fair 70%	Poor 60 %	
1. Efficient Functioning of the RFD System	Timely submission of RFD for 2011-12	On-time submission	Date	2%	March 31 2011	April 2 2011	April 4 2011	April 5 2011	April 6 2011	
	Timely submission of Result for 2011-12	On-time submission	Date	1%	May 1 2012	May 3 2012	May 4 2012	May 5 2012	May 6 2012	
	Finalize a Strategic Plan for RC	Finalize the Strategic Plan for next 5 years	Date	2%	Dec. 10 2011	Dec. 15 2011	Dec. 20 2011	Dec. 24 2011	Dec. 31 2011	
	Identify potential areas of corruption related to organisation activities and develop an action plan to mitigate them	Finalize an action plan to mitigate potential areas fo corruption	%	2%	Dec. 10 2011	Dec. 15 2011	Dec. 20 2011	Dec. 24 2011	Dec. 31 2011	
	Implementation of Sevottam	Create a Sevottam complaint system to implement, monitor and review Citizen’s Charter	Date	2%	Dec. 10 2011	Dec. 15 2011	Dec. 20 2011	Dec. 24 2011	Dec. 31 2011	
		Create a Sevottam Complaint system to redress and monitor public Grievances	Date	2%	Dec. 10 2011	Dec. 15 2011	Dec. 20 2011	Dec. 24 2011	Dec. 31 2011	
<b>TOTAL WEIGHT=</b>				11%						

**SECTION 3:**  
**RFD FOR CYBER APPELLATE TRIBUNAL – 2011 - 2012**  
**Trend Values of the Success Indicators**

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6	Column 7	Column 8	Column 9	Column 10	Column 11
Objective	Weight	<i>Actions</i>	Success Indicator	Unit	Actual Value	Actual Value for FY 08-09	Actual Value for FY 09-10	Target Value for FY 10-11	Projected Value for FY 11-12	Projected Value for FY 12-13	Projected Value for FY 13-14
<b>Objective 1</b> To consider and decide the validity/legal propriety of the orders passed by the Adjudicating officers	59	<b>Action 1</b> Disposing off appeals within a timeframe	Time taken for disposal off an appeal	Months	-	-	30	6	6	6	6
<b>Objective 2</b> To spread awareness about the Cyber Appellate Tribunal mechanism for redressing grievances	30	<b>Action 1</b> Conducting Awareness programmes	Awareness programs conducted	Number	-	-	1	9	9	9	9

## SECTION 4:

### RFD FOR CYBER APPELLATE TRIBUNAL – 2011 - 2012

#### Description and Definition of

#### Success Indicators and Proposed Measurement Methodology

Success indicators	Description and definition	Measurement methodology
Time taken for disposal off an appeal	Section 46 of the Information Technology Act provides for adjudication of contraventions arising out of sections 43 and 43A. The said adjudications are to be carried out by adjudicating officers. Secretaries (IT) of each of the State and Union Territories have been appointed and are functioning as Adjudicating Officers. In pursuance of the Section 48, Cyber Appellate Tribunal was established. The appeals arising out of decisions of adjudicating officers are filed by aggrieved persons with the Tribunal for a decision.	Number of months taken for disposal off an appeal
Awareness programmes conducted	Awareness programmes are conducted in different states and Union Territories to create awareness among general public and Government officials about the mechanism available for redressing grievances	Number of awareness programmes conducted

## SECTION 5:

### RFD FOR CYBER APPELLATE TRIBUNAL – 2011 - 2012

#### Specific Performance Requirements from other Departments

Departments	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
DIT / Planning Commission	Time taken for disposal off an appeal	Sanction of funds and approvals	For establishing appropriate infrastructure and necessary manpower for efficient functioning of Tribunal	100 %	It will affect the achievement and realisation of targets



## Section 6

### RFD FOR CYBER APPELLATE TRIBUNAL – 2011 - 2012 Outcome / Impact of activities of organisation ministry

1	2.	3	4	5				
S.No.	Outcome / Impact of organisation / RCs	Jointly responsible for influencing this outcome / impact with the following organisation(s) / departments/ministry(ies)	Success Indicator(s)	2009-2010	2010-2011	2011-2012	2012-2013	2013-2014
1.	To pronounce the decision on the validity / legal propriety of the orders passed by the Adjudicating Officer.	Cyber Appellate Tribunal	Type taken for disposal of an appeal.	30	6	6	6	6